

Case Study: Data conversion services

Challenge

The client wanted us to mirror the data of their enterprise customers from oracle to their in-house CRM without hampering the customer business.

Solution

The company approached and asked for the plan to migrate the customer accounts to the more advanced database management system:

- Classification and diversification the existing customer data into a readable table format using SQL, excel etc.
- Build an SQL report to put the data to get a readable format.
- Once the information is there on the spreadsheet, performing a data cleanup to avoid duplicate entries and other possible barriers.
- Getting QCd the information from the client to avoid any future discrepancy between client and their direct customer.
- Post approval, migrating and pasting the data into the new portal.
- Post validation, sent information directly to client's customers through NetSuite and training them about using the portal.

Result

We have successfully migrated more than 100+ enterprise client accounts from one portal to another with 100% quality and within the specific deadlines.